

cornercard



ONLINE ACCESS TO YOUR
CARD INFORMATION, ANYTIME

Welcome to card24 – an app designed to give you real-time online account access, so you can manage your cards wherever you are. By downloading the app, you can:

- ☑ Track your balance, transactions, and monthly statements for the past 24 months
- ☑ Receive push notifications for payments made with card
- ☑ Request your PIN code in real time with single click via SMS

This guide will help you set up the app and troubleshoot any login issues. Follow the steps to begin using card24.

We regularly develop new features to make your digital journey more convenient.

For further information and new features, visit:
<https://www.card24.app/>



REGISTERING FOR CARD24



01

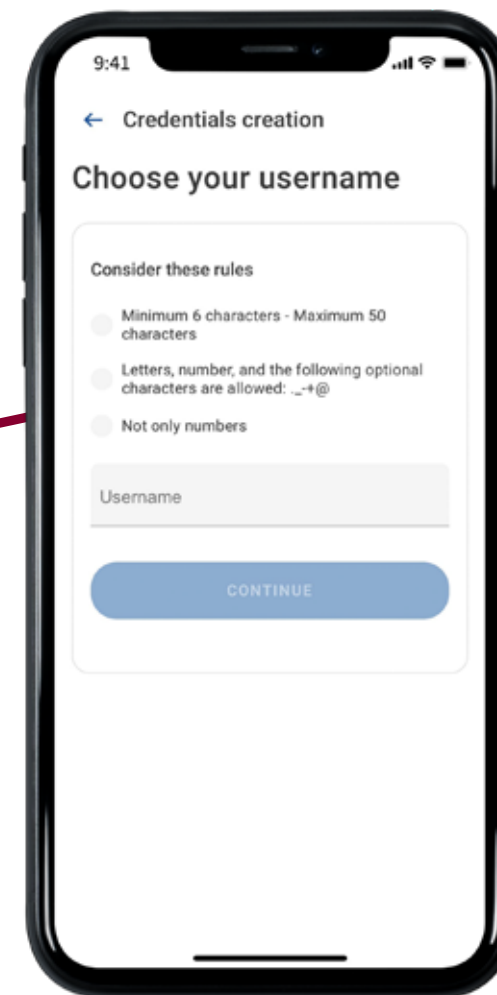
Download on Apple App Store, Google Play Store or QR code above.



02

Click on "I am already a client" and select "Sign up". Enter your card number and birth date.

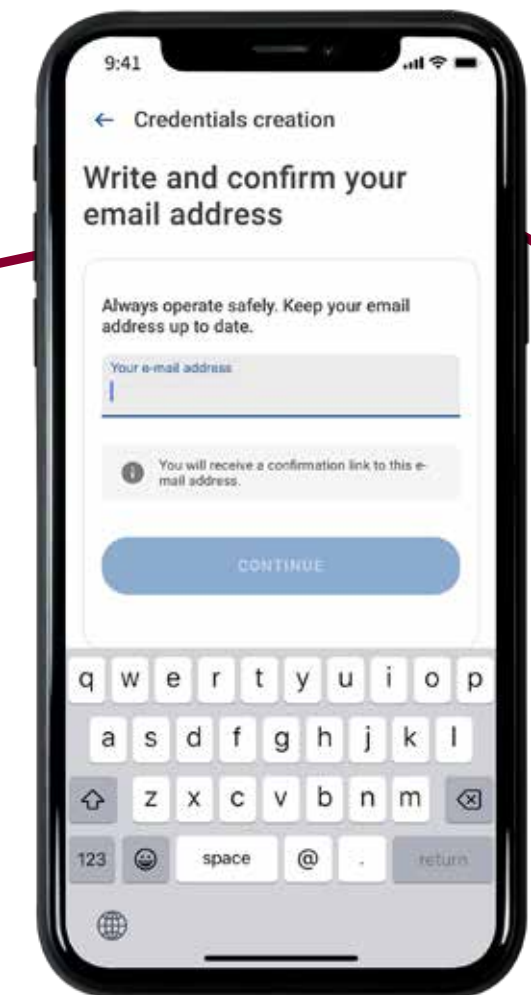
Afterwards, enter the six-digits code sent via SMS.



03

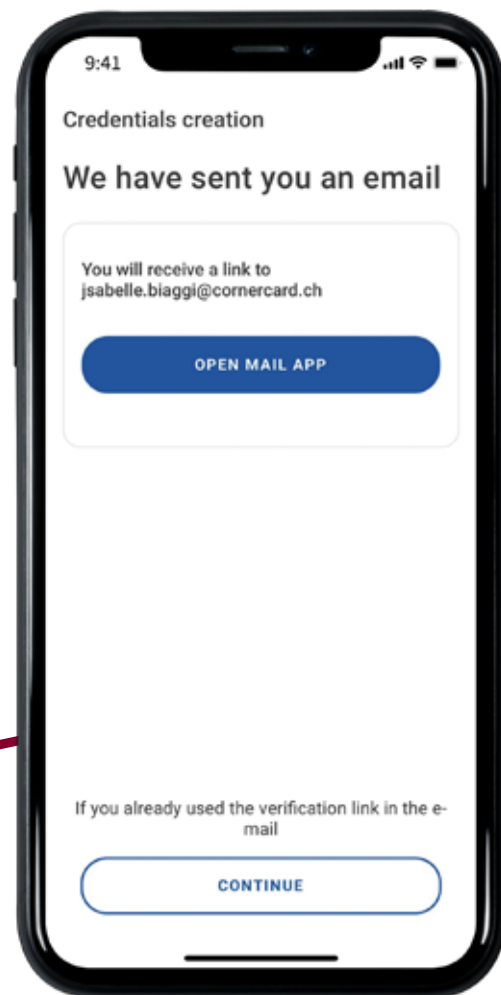
Create a username and password.

- Username must contain at least one letter and have a minimum of six digits
- Password must contain at least one uppercase letter, one lowercase letter, and one special character



04

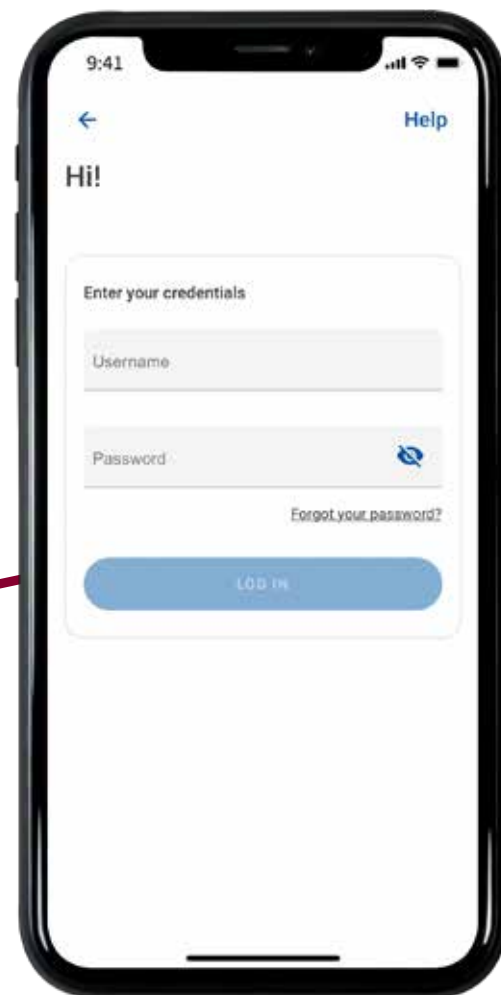
Enter your email address.



05

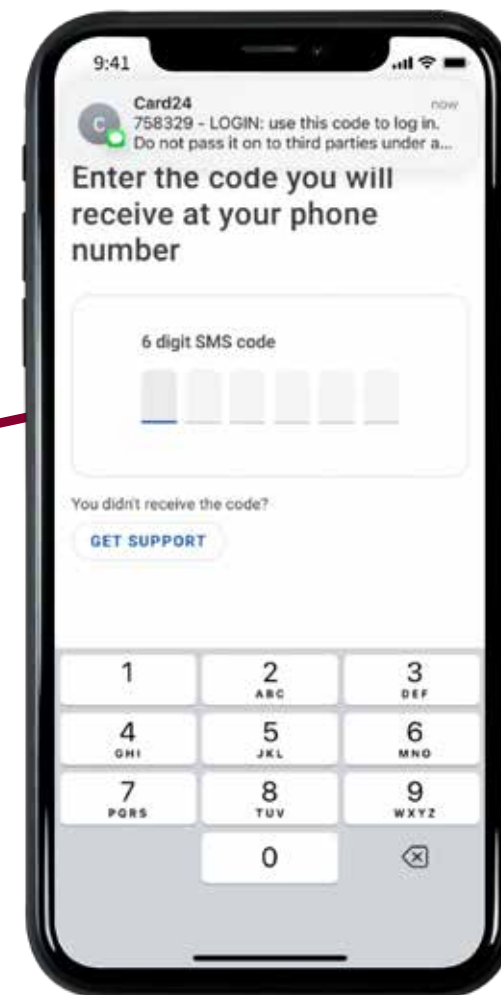
Click on "accept" to accept the general conditions.

Afterwards you will receive a confirmation e-mail.



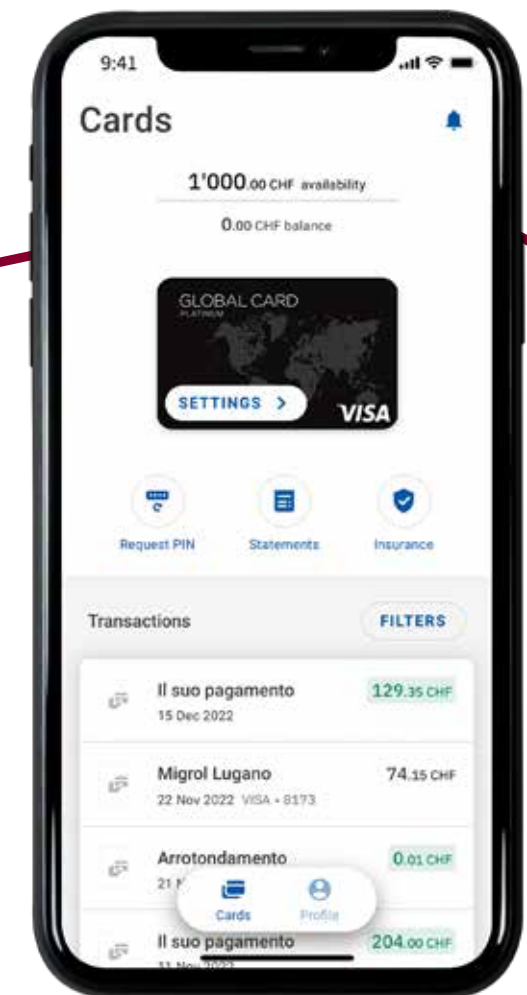
06

Enter card24 username and password.



07

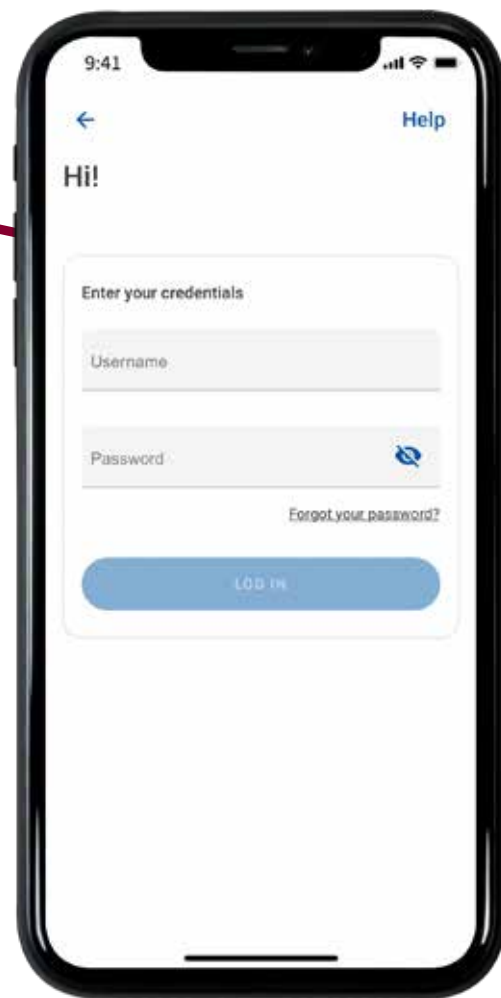
Enter six-digit code sent via SMS.



08

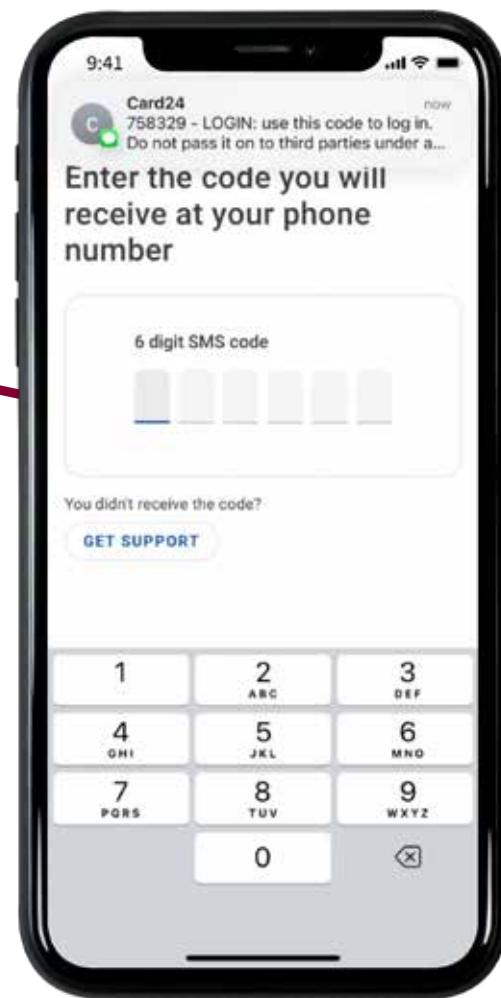
Begin accessing your card details.

FORGOTTEN PASSWORD STEPS



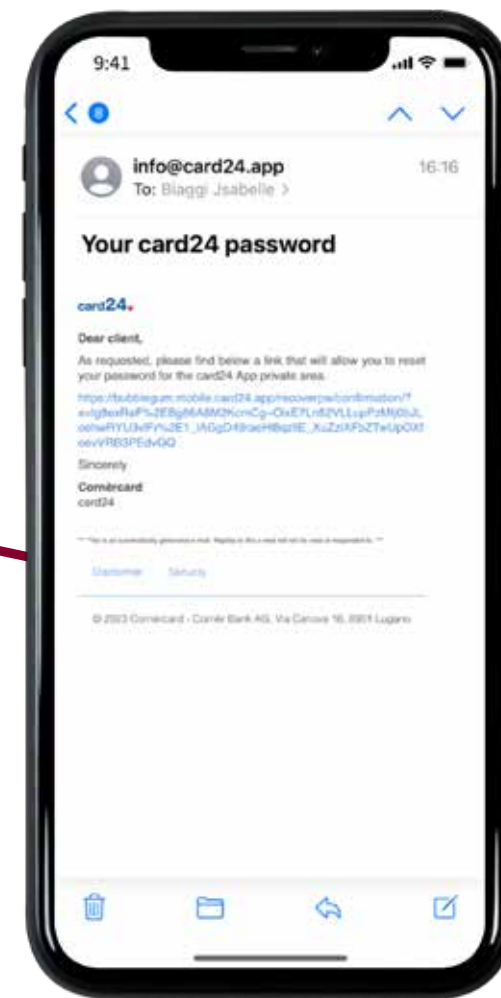
01

Select "Forgot your password?" and enter your card24 username.



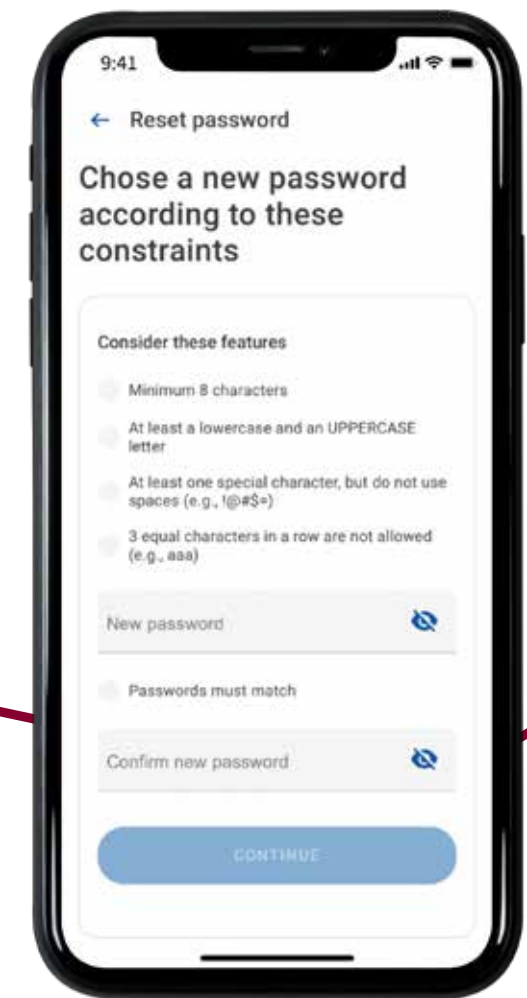
02

Enter six-digit code sent via SMS.



03

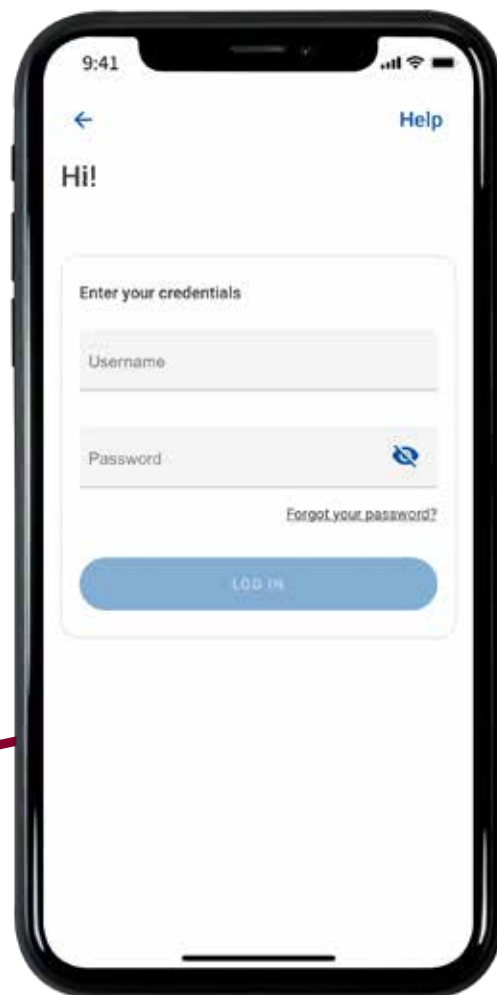
Click on the link sent via email, then select "continue" on the card24 App.



04

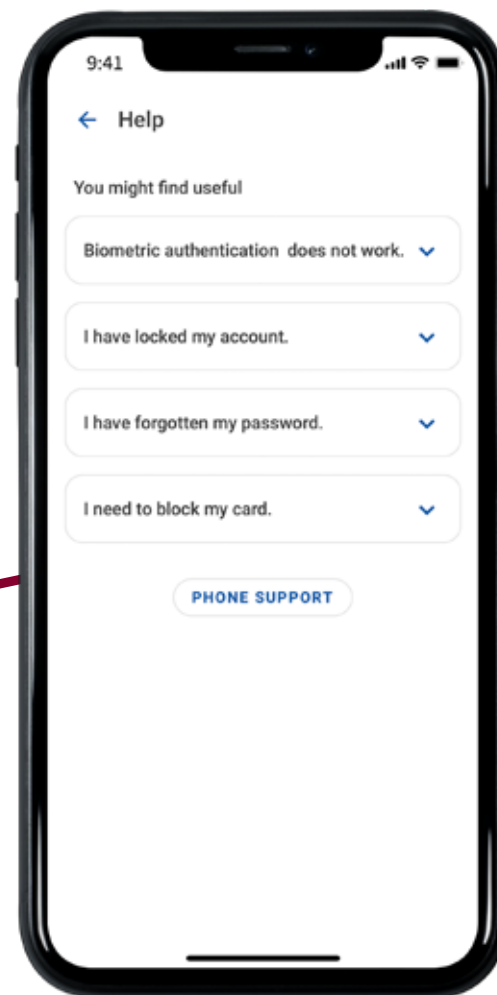
Enter a new password and select "continue" to access your account.

FAQ AND HELP



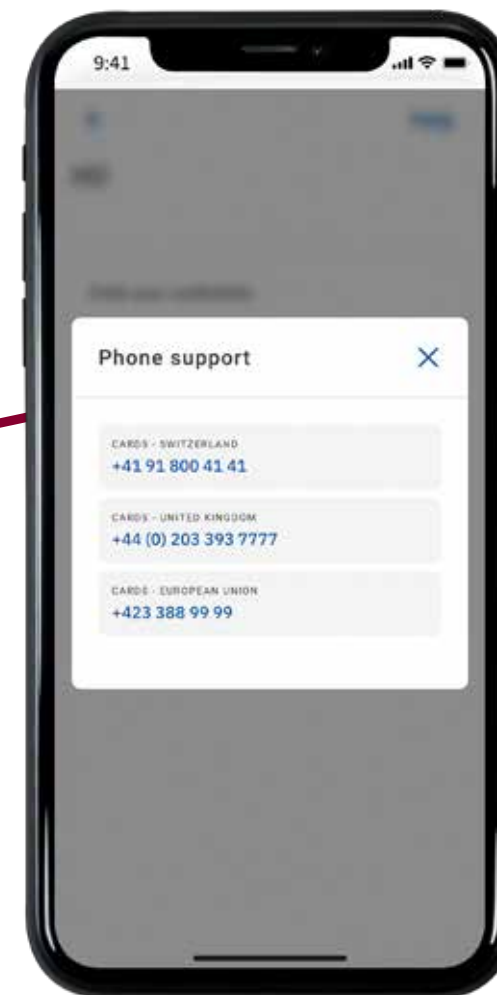
01

For any questions or uncertainties, click on the top right of the login screen on "Help".



02

Here you will find a selection of helpful instructions on various topics. Have you forgotten your username or do you have any other request that is not listed here? Then click on "Phone Support" below.



03

Select the corresponding number. Our customer service will be delighted to support you around the clock.